

2012-2015 Strategic Priority: LERN Mission Sustainability

Strengthen the sustainability of LERN's mission, including state office operations and the development of an ideal statewide network of designated trauma centers in Louisiana.

- Lessen or eliminate LERN's reliance on state general fund dollars and maximize LERN funding from recurring, dedicated source(s).

12-Month Goal for 2015

Identify and pursue practical administrative and/or legislative changes that would offer LERN stable funding alternatives to the state general fund.

Summary Action Plan

- Continue necessary research to define future funding amounts required to support LERN's State Office operations and provide incentives for the development of an ideal statewide network of designated trauma centers.
- Develop proposal options to offset shrinking state general fund dollars to include the use of the Trauma Fund.
- Continue development of communications materials and infrastructure emphasizing LERN's mission linkages with mass casualty/disaster management/emergency preparation, stroke and STEMI.
- Continue to engage key stakeholders to create greater awareness of LERN's vision and potential to save lives of Louisiana's citizens, and to build support for practical alternative sources of recurring funding for LERN.
- Continue development and execution of legislative education and awareness strategies that demonstrate LERN's current value.
- Continue planning to pursue specific administrative and/or legislative changes that secure recurring, alternative funding for LERN State Office operations and provide incentives for the development of an ideal statewide trauma and time-sensitive illness networks.

Responsibility Assignments

Paige Hargrove	Project Management
SSA Consultants	Research and development of package and legislation; advocacy and awareness plan
Board Members, Paige Hargrove, and SSA Consultants	Planning, working sessions with stakeholders, and follow-up communications focused on pursuing specific administrative and/or legislative changes

2012-2015 Strategic Priority: Statewide Trauma Center Network

Build a consensus among key stakeholders for the development of an ideal statewide network of designated trauma centers in Louisiana.

- Leverage LERN’s regional commissions and communications infrastructure.
- Leverage trauma medical director/LERN staff expertise and consulting support.
- Strengthen partner relationships – LHA, LSMS, Health Standards/DHH, EMS, ESF-8/DHH, etc.

12-Month Goals for 2015

1. Develop priority prospects for new Level II or Level III trauma center designations in regions without a verified trauma center. Secure at least two new commitments from hospitals to pursue ACS Level II and Level III trauma center verification.
2. Research and Design a Regional Performance Improvement pilot.
3. Develop a Trauma Program Managers Group to facilitate information exchange relative to best practices and shared challenges.
4. Provide trauma training opportunities to all Level providers statewide.
5. Fully assess, evaluate and determine the value of adding Level IV trauma center designation to the trauma system.

Summary Action Plan

Goal #1

- Utilize LERN’s website, newsletter, ideal trauma network white paper, and PowerPoint presentations to promote LERN’s ideal trauma network concepts.
- Raise awareness of ideal trauma network with each LERN regional commission. Conduct tri-regional stakeholder meetings to provide updates on the trauma system.
- Develop list of priority prospects for new trauma centers. Engage these prospects one-on-one to facilitate new commitments to pursue trauma center designation.

Goal #2

- Create and commission a project team to design and facilitate pilot implementation.
- Present pilot design to the appropriate Regional Commission.
- Initiate implementation of approved pilot project.

Goal #3

- Regularly convene and empower a Trauma Program Managers Group with established goals.

Goal #4

- Provide/facilitate RTTDC, PHTLS, TNCC, ENPC and TCAR for nurses and EMTs.

Goal #5

- Convene workgroup to research the impact of adding Level IV trauma center to the state trauma system.
- Make recommendation to the LERN Board based on workgroup findings.

Responsibility Assignments

Paige Hargrove Dr. Coscia, LHA, LSMS, LERN Regional Commissions and Tri-Regional Coordinators, and SSA Consultants	Project Management Building awareness and support for additional trauma centers – developing priority prospects. Gain new commitments.
---	---

2012-2015 Strategic Priority: STEMI Network

Develop a statewide system of STEMI care to improve outcomes for Louisiana citizens regardless of where they live in the state. System to include components recommended by LERN's STEMI Design the System workgroup:

- PCI Hospitals
- Non-PCI Hospitals
- EMS
- Public

12-Month Goals for 2015

1. Continue to map geographic distribution of STEMI resources statewide.
2. Educate and inform stakeholders of their role in the STEMI system.
3. Set up process to monitor compliance with STEMI receiving center requirements.
4. Provide 12 Lead EKG Interpretation education in each region of the state.
5. Establish ACTION regional report to drive performance improvement.

Summary Action Plan

Goal #1

- Per LAC 48:I.Chapter189, collect from each hospital proof of continued compliance with STEMI Receiving/Referral center requirements by submission of an affidavit of its CEO.
- Plot geographic distribution of STEMI resources.
- Distribution of map to referring/receiving centers. Provide STEMI referral centers with list of receiving centers within a 60 minute drive time.

Goal #2

- Engage each STEMI system physician champion in each region to assist with regional presentations, education and advocacy. Meet face-to-face to provide update on status of system.
- Utilize physician champions to work with regional state medical societies for the adoption of STEMI destination protocols; work with non-PCI centers to use appropriate triage plan including receiving center transfer; and promote data collections.
- Tri-Regional symposium to provide STEMI update to stakeholders.

Goal #3

- Re-convene the state STEMI workgroup and reinforce requirements via tri-regional stakeholder meetings.

Goal #4

- Identify and engage instructors at the regional level to teach EKG modules.
- Host at a minimum 2 EKG classes per region.

Goal #5

- Identify and target current STEMI Receiving Centers utilizing the ACTION Registry to participate in a regional report.
- Develop BAA protecting the data by ensuring receipt of only blinded reports.

Responsibility Assignments

Yvette Legendre Dr. Ali, Tri-Regional Coordinators, Regional Physician Champions Tri-Regional Coordinators, Paige Hargrove, Dr. Ali, and SSA Consultants	Project Management Develop and deliver regional presentations, engage stakeholders to participate in regional report. Facilitate 12 Lead EKG in all regions, Tri-Regional symposium.
--	--

2012-2015 Strategic Priority: Stroke Network

Develop a statewide system of stroke care to improve outcomes for Louisiana citizens regardless of where they live in the state. System to include recommendations from the Statewide Workgroup relative to:

- Public recognition of stroke symptoms and community education.
- Emergency/timely evaluation of all strokes.
- EMS transfer protocols to facilitate timely administration of tPA and safe inter-facility transfer.

12-Month Goals for 2013-2014

1. Establish stroke physician champions in each region of the state.
2. Develop education plan for public and providers.
3. Refine process to monitor compliance with LERN Stroke Hospital requirements.
4. In regions without an existing Primary or Comprehensive stroke centers, develop priority prospects and secure commitments from at least one Level III hospital to pursue PSC and one Level IV to pursue Level III status.

Summary Action Plan

Goal #1

- Outreach to ED medical directors in regions without a physician champion to determine prospects.
- Establish orientation plan for physician champions.
- Establish expectations and work plan for physician champions to include assistance with regional presentations, education, advocacy, and communication with Stroke Medical Director for identified stroke-related needs and concerns.

Goal #2

- Tri-Regional Symposium.
- Identify public education opportunities and resource needs.
- Develop on-line training modules for providers addressing: stroke identification, basics of stroke physiology, pharmacology for tPA and other commonly used drugs in post tPA setting, NHISS demonstration, education of differences in expected resources between LERN Level I, II, III and IV centers.

Goal #3

- Outreach to Level III stroke centers that are not submitting data and identify barriers/solutions.
- Analyze stroke data submitted by Level III centers and provide quarterly feedback.

Goal #4

- Gap assessment of existing Level III and Level IV centers.
- Develop list of priority Level II prospects. Engage these prospects one-on-one to facilitate commitments from one Level III hospital in each region without a PSC to pursue PSC status.

- Develop list of priority Level III prospects. Engage these prospects one-on-one to facilitate commitments from one Level IV hospital in each region to pursue Level III stroke center status.

Responsibility Assignments

Deb Spann	Project Management
Dr. Martin-Schild, Paige Hargrove, Deb Spann, and SSA Consultants	Outreach to physician champions; communications plan, education plan, tri-regional symposium.
Dr. Martin-Schild, Tri-Regional Coordinators, and Regional Physician Champions	Develop and deliver regional presentations and target Level III centers for data collection.

2012-2015 Strategic Priority: State Registries for Trauma, Stroke, and STEMI

Establish statewide registries, consistent with national standards, for Trauma, Stroke, and STEMI.

General purpose of these registries include:

- Facilitation of statewide and regional injury prevention efforts.
- Facilitation of LERN performance improvement (Trauma System, Stroke System, and STEMI System – state level and regional).

12-Month Goal

Goal #1 Trauma Registry

- Refine trauma registry reports as directed by the LERN Board.
- Expand the LERN trauma registry data dictionary beyond the NTDB data set.

Goal #2 STEMI Registry

- Engage hospital networks to participate in a regional ACTION/GWTG STEMI report.

Goal #3 Stroke Registry

- Engage and secure ten Level III stroke centers to participate in LERN data collection or GWTG.

Summary Action Plan

Goal #1 Trauma Registry

- Continue development of commissioned LERN ad-hoc Trauma Registry Workgroup consisting of trauma center registrars and LERN's Tri-Regional Coordinators.
- Conduct research to identify common practices and standard reports utilized by other state trauma registries. Develop recommendations for LERN Board.
- Present recommended standard reporting and processes to the LERN Board.
- Continue work with the ERHIT group and the LERN Data Assistant to expand the EMS registry by a minimum of five EMS agencies.

Goal #2 STEMI Registry

- Identify STEMI Receiving Centers who participate in ACTION Registry.
- Engage administration via face-to-face meetings to participate in regional report.
- Develop business associate agreement to address identified concerns.

Goal #3 Stroke Registry

- Promote stroke data collection by publicizing Level III center "confirmed" status via LERN website, community presentations, newsletter, and the tri-regional coordinators.
- Leverage expertise of stroke medical director to provide feedback to Level III centers based on data submitted to LERN.

Responsibility Assignments

Chris Hector	Project Management
Chris Hector, Hospital Trauma Registrars, Tri-Regional Coordinators, Paige Hargrove, and Dr. Coscia	Serve as ad-hoc work group for trauma registry for the development of standard processes and reporting.
Dr. Ali, Dr. Sheryl Martin-Schild, and Tri-Regional Coordinators	Work to engage hospital providers in stroke and STEMI data collection.

2012-2015 Strategic Priority: MCI/Disaster Preparedness

Promote LERN as the “information coordinator” for unfolding events in Louisiana on a 24/7 basis:

- Participation in regional activities to integrate LERN into region specific protocols for event management and support.
- Serve as the primary coordinating entity for messaging and notifications regarding events and incidents as they occur.
- Maximize regional assets by coordinating patient flow/transport.

12-Month Goal

Goal #1

- Continue established strategy to educate key stakeholders regarding LERN Communication Center notification capabilities related to MCI/disaster preparedness.

Goal #2

- Continue to educate Pre-Hospital providers on triage/MCI management and how this integrates with the LERN Communication Center.

Summary Action Plan

Goal #1

- Engage Designated Regional Coordinators (DRC) Network and promote regional MCI protocols.
- Utilize the regional commission structure and regional partners to ensure involvement in one MCI/Disaster drill annually in each region of the state.

Goal #2

- Utilize current LERN hosted EMS education days to teach MCI management and LERN’s role in triage and patient direction during a MCI.
- Continue to provide education for pre-hospital providers regarding the multiple modes of communication utilized by LERN during a MCI (phone, radio, ESF-8 messaging, HRSA channels).

Responsibility Assignments

Chris Hector	Project Management
Deb Spann, Ted Colligan, Yvette Legendre, Jason Allemand, Chris Hector, Paige Hargrove	Serve as liaison of information related to regional drills. Identification and engagement of key stakeholders.
Chris Hector, Tri-Regional Coordinators	EMS Education